

PENTEWAN Sands

HOLIDAY PARK

★★★★★

2017



pentewan.co.uk



Holidays like no other

Rise and shine to the sound of the sea. Play and picnic on a bed of sand. Swim and sail in the gentle waters. Or just lie back and let the sun drift across the sky. One day at Pentewan Sands is enough to relax and refresh you. Just imagine what a whole holiday could do.

Take a trip to one of the finest holiday locations in Cornwall. This 5-star award-winning park sits on a half-mile stretch of coast in the sheltered waters of Mevagissey Bay – a privately owned and spacious beach with something for all the family.

Beyond the stunning views of the sea and surrounding countryside, the local area boasts a number of excellent attractions and activities - from breathtaking cliff walks and exciting water sports, to beautiful gardens and fun family days out. Or, if you'd prefer, just head to the beach with a towel and a book and take in the sea air.



The art of a great holiday

With 70 years creating cherished memories behind us, we know how to give a warm welcome. So whether you want a fun-filled family holiday, a relaxing weekend, or a romantic getaway, you'll find it right here at Pentewan Sands.

During school holidays and other popular times there's a nightly entertainment programme for children and families. Out of season we like to slow things down a little, giving you the space and time to relax and enjoy your beautiful surroundings.

This year we've lined up an exciting mix of seasonal events and activities to make organising your holiday even more memorable.

Every May Bank Holiday, we put on a fun-packed weekend with entertainment for all ages. During the weekend, holidaymakers can also take a plunge into the British Scuba scene at Scubafest, which offers free try-dives for budding divers and beachcombing expeditions for the kids. New for 2017, the Riviera Mini Run is a two-day weekend festival held on 13-14 May. There's something for all car and Mini enthusiasts, including a fun-packed weekend of family entertainment and activities.

For the most up-to-date information on events, including Easter Breaks, Couples' Getaways and Half Term Holidays, head to pentewan.co.uk or call us on 01726 843 485.





Make yourself at home

All the comforts of home, with all the freedom of the outdoors. Our spacious holiday homes let you enjoy the best of both worlds, as well as the best of Cornwall.

Your two- or three-bedroom holiday home comes with everything you need to cook, eat, shower, relax and enjoy a good night's sleep, including the bed linen. Situated in different areas of the park, some boast spectacular sea views, whilst others enjoy the trees and flowers of our secluded Willows area.

Many of our holiday homes also have full-length French windows opening directly onto generous sun-decks or covered balconies. Perfect for sipping a sundowner or just watching the world go by. And this year you can choose from eleven new holiday homes, including four elegant Blenheim models and seven new Beachcombers, complete with a unique coastal style of their own.

Or if you want to take luxury to the next level, have a peek at our two flagship homes, The Retreat and The Lookout.



Pitch perfect

Set up your tent, touring caravan or motorhome just a short stroll from the beach with one of our touring pitches. Most come with electricity, some are just a few metres from the sand and all of them are spacious and beautifully maintained.

Take a shower any time with unlimited hot water at our amenity blocks. Or drop into reception to book an individual bathroom or baby bath.

And if you want to take the hassle out of towing your caravan, we also offer secure storage facilities complete with our tow-on, tow-off service. Just contact us early to check availability and terms.





See and do



There are always new things to experience in the holiday park and surrounding area. Just as long as you can prise the kids away from playing in the waves, building sandcastles or flying kites on the beach.

Head to The Seahorse for two indoor pools included in the holiday price. There's the fun pool with a water flume for the kids, and a lap pool for more serious swimmers. Kids can also let off steam in the two storey indoor play zone or the modern amusement arcade.

If you want a little more outdoor action, we have two tennis courts. One full-sized and one junior-sized, complete with equipment hire. Or you can choose your own path with daily and weekly bike rental from Pentewan Valley Cycle Hire, and direct access to the National Cycle Trails.

Our beach is sheltered between two headlands, making it perfect for swimming and water sports. Head to the water sports centre to try out paddle boarding, windsurfing or kayaking under the tuition of our resident water sports expert. Or if you already know your sails from your SUPs, just hire the equipment and get exploring.

Bringing your own sailing or motorboat? Use our professional launching services available from mid May to the end of September from the beach hut, where Banana Boat rides are also available.



Tickle your tastebuds

After taking in the eye-popping views, soaking up the summer sun and breathing in the sea air, there's nothing better than tucking into some quality food. Enjoy a drink and a meal in the family friendly Seahorse, or eat al fresco on the beautiful decked area overlooking the bay. Then get ready to put your hands together for the evening's entertainment*.

If you can't tear yourself away from the beach, sit down to dinner in The Hubbox at The Driftwood. Their award-winning burgers and authentic hot dogs are made from local, fresh ingredients and served with premium lagers, beers and specially selected wines.

Or head to Pentewan Plaice and pick up some fresh, locally-sourced fish & chips and scrumptious snacks to enjoy back at your accommodation or down on the beach.

Then there's the Jolly Roger, our traditional pub that's become a favourite for grown-ups. This Cornish-themed tavern features classic and reclaimed fixtures and fittings, and of course a good selection of local ales from St Austell Brewery, including our special 'Jolly Roger' ale on tap.

Then of course there's the well-stocked supermarket and bakery. Free WiFi is available in The Seahorse, Jolly Roger and Hubbox, and we also offer a paid-for WiFi service throughout the park. Take a look at the Tariff pages for more information.



*Seasonal variations apply to all our food and beverage outlets and entertainment showings. To get the most from your holiday, check with Reception for opening times and dates before booking.



Take your holiday further

Whether by land or by sea, the south coast of Cornwall is a treasure trove of discoveries. Take to the Coast Path and explore miles and miles of Cornish cliffs and shores right from the campsite. Or follow the old railway from your doorstep to St Austell with the Coast and Clay Cycle trail.

Just a few minutes' drive away is the five-star, multi-award winning Lost Gardens of Heligan. Or head a bit further north for a one-of-a-kind journey through rainforest, the Mediterranean, California and South Africa at the world-famous Eden Project.

For something a bit more Cornish, take a drive or hop on the bus from just outside the park to the picturesque harbour and fishing port of Mevagissey. And for all you Poldark fans, head to the nearby harbour of Charlestown for some familiar scenery.

Hop on a ferry to Fowey or take a trip to the historic city of Truro and wander through its collection of vibrant shops, bars and restaurants.

Our friendly Reservations Team is full of tips on places to visit and other great ways to entertain people of all ages. They're always happy to answer any questions you may have about the Park's facilities and the local area.

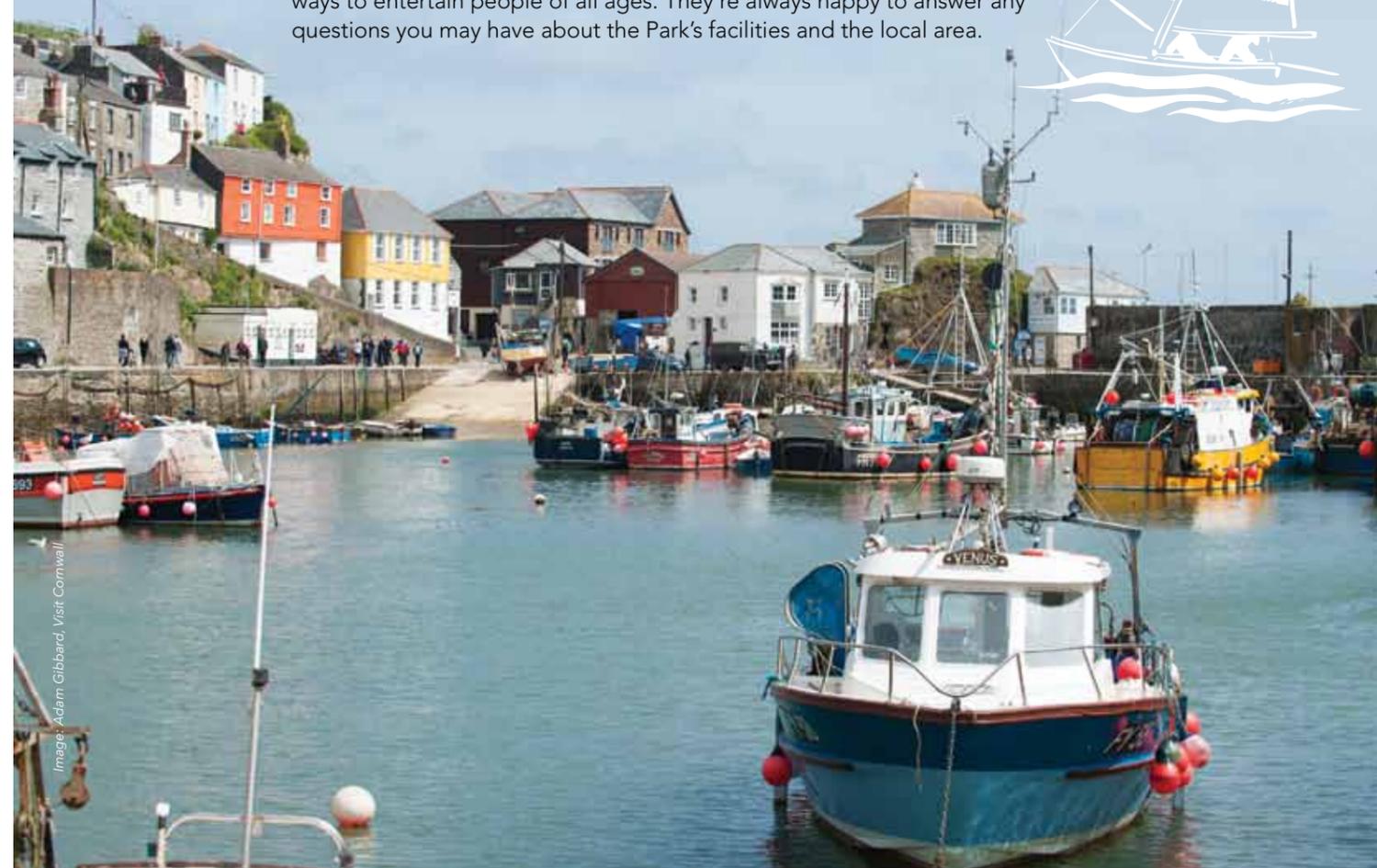


Image: Adam Gibberd, Visit Cornwall

Camping and Touring Tariff



Sleep under the stars and wake up to the sea with one of our prime touring pitches. Bring a tent, caravan or motorhome and find your place on the stunning South Cornwall Coast.

What's included?

Camping and Touring prices include:

- Pick your own pitch free of charge (subject to availability)
- Two persons and one car – please see tariff for additional people and items.
- Space for an awning
- Convenient service points for water and electricity
- Use of the park's facilities (mostly free of charge)
- Check-in from midday
- Flat, level pitches moments from the beach

Facilities include:

- Free heated showers and wash basins
- Toilet facilities
- Dishwashing areas
- Waste disposal points
- Coin operated Laundrette
- Water points at regular intervals

Optional Extras

- WiFi on your pitch (free WiFi is available in The Seahorse, Jolly Roger and Hubbox at The Driftwood). Please see website for details.

Touring Bargain Fortnights – Save 15%

Book any fortnight between **24 March – 22 July** (excluding Easter and Whitsun) and **2 September – 29 October 2017**

and enjoy 15% off the published price for the two weeks!

Premium, Premium Plus and Beach Front pitches excluded. Offer applies to basic pitch fee only.

Offer is only available by calling our reservations team – not available online, T&Cs apply.

Book online at www.pentewan.co.uk or call 01726 843 485.

2017 Camping and Touring Tariff

Open 24 March – 29 October

Arriving	Departing	Pitch Prices based on two persons, plus tent, car/touring caravan and car/motorhome.		Pitch Extras Per Night			Additional Extras Per Night		
		Non Electric	Standard	Premium	Premium Plus	Beach Front	Adults Per Night	Child Per Night 3-15yrs	Boat/PWC or Extra Car or Tent
Fri 24 Mar	Sat 1 Apr	14.05	20.35	2.30	Closed	Closed	4.30	1.85	2.70
Sat 1 Apr	Mon 17 Apr	16.20	22.60	2.30	Closed	Closed	4.30	1.85	3.00
★ Mon 17 Apr	Sat 29 Apr	14.05	20.35	2.30	Closed	Closed	4.30	1.85	2.70
★ Sat 29 Apr	Sat 13 May	16.20	22.60	2.30	Closed	Closed	4.30	1.85	3.00
🚗 Sat 13 May	Sat 27 May	16.20	22.60	2.30	4.55	6.80	4.30	1.85	3.00
Sat 27 May	Sat 3 Jun	19.20	26.40	2.65	5.25	7.95	5.00	2.80	4.00
Sat 3 Jun	Sat 17 Jun	16.50	23.00	2.40	4.65	6.90	4.30	1.90	3.25
Sat 17 Jun	Sat 1 Jul	21.60	28.10	2.80	5.60	8.45	6.45	3.75	4.95
Sat 1 Jul	Sat 8 Jul	24.80	31.45	3.15	6.30	9.40	6.45	3.75	4.95
Sat 8 Jul	Sat 15 Jul	26.95	33.65	3.35	6.70	10.10	6.45	3.75	4.95
Sat 15 Jul	Sat 22 Jul	30.15	36.95	3.70	7.40	11.10	6.70	3.75	4.95
Sat 22 Jul	Sat 26 Aug	34.50	41.15	4.15	8.30	12.40	7.70	4.85	5.95
Sat 26 Aug	Sat 2 Sep	24.80	31.45	3.15	6.30	9.40	6.45	3.75	4.95
Sat 2 Sep	Sat 23 Sep	14.05	20.35	2.05	4.10	6.15	4.30	1.85	2.70
Sat 23 Sep	Sat 30 Sep	14.05	20.35	2.05	Closed	Closed	4.30	1.85	2.70
Sat 30 Sep	Sat 21 Oct	10.00	15.45	2.05	Closed	Closed	4.30	1.85	2.70
Sat 21 Oct	Sun 29 Oct	14.05	20.35	2.05	Closed	Closed	4.30	1.85	2.70

🚗 13 – 14 May Riviera Mini Run ★ 28 – 30 April Bank Holiday Bash (inc. Scubafest) High season entertainment schedule

Tariff Information

CHARGES

The above tariff applies to a car and caravan, a motorhome or a car with trailer or ordinary tent and two persons. All bookings for 7 nights or more are subject to a £8.75 booking fee. Bookings for a week or more are subject to a compulsory cancellation scheme of £7.00 per week. **See page 21 for terms.**

- Awning or small gazebo: FREE
- Extra tent: ONE additional back-pack tent (4.6 sq.m or less) is permitted on each pitch for which an additional charge is payable (see table above). Subject to pitch space, ONE domed party tent per two pitches may be permitted at the same charge – please telephone or e-mail us with your requirements.
- Extra Car/Boat/Personal Watercraft: One extra car/boat/PWC is allowed to be parked on the pitch – see tariff table.
- Extra Persons: No more than a total of 6 persons per pitch – see tariff table above for charges. Children under 3 yrs - FREE. Children 3-15 yrs – see tariff table above.

ELECTRICITY

240 Volts to all standard pitches. Non-electric pitches are as shown on the site plan. Non-electric Premium, Premium Plus and Beach Front pitches are also available – contact our Reservations Team with your requirements.

VAT

The above prices include VAT at prevailing rates.

BOOKINGS

It is recommended when making a booking to have the site map available in order to let you select the pitch that suits you best. During the period 22 July to 26 August 2017 booking must be for full weeks only (Sat-Sat or Weds-Weds –see site plan). At other times, short breaks are welcomed, subject to availability – please contact us with your requirements. Premium, Premium Plus and Beach Front pitches are bookable ONLY for full weeks from Saturday to Saturday. You may occupy your pitch from 12.00noon. Pitches must be vacated strictly by 10.30am on the day of departure to permit maintenance. Provisional bookings will be held for up to 48 hours pending receipt of your

completed booking and deposit. Deposits are charged at 25% (or a min. of £50). If these are not received in the booking office within that time, your provisional booking will lapse. Balances must be paid in full 42 days before the start of your holiday. The Company reserves the right to cancel your pitch if full payment is not received within 42 days prior to your start date. Should you fail to pay within 5 days of the due date your booking will automatically be cancelled. No refunds will be given for late arrival or early departure for whatever reason.

CREDIT CARD

Please note that for Card Payments your credit/debit card will be debited for the balance of your holiday 42 days prior to your arrival.

DOGS

Please note that dogs are not permitted on the Park (except for registered guide/assistance dogs which must have a lead/harness on at all times). Dog owners are recommended to try our other stunning Park at Heligan Woods where well behaved pets are welcomed – Tel 01726 842 714.



Holiday Home Tariff

Choose a modern, clean and comfortably furnished home away from home. Take a look at our range of price bands and find the ideal home for your ideal holiday.

Holiday Homes include:

- All bed linen • Kitchen utensils
- Fridge / freezer, microwave, kettle and toaster
- Integrated oven, grill and hob
- Digital TV and DVD player • Electric / gas fire
- Fold-out double sofa bed for two extra people
- Use of the park's facilities (mostly free of charge)
- Select your ideal Holiday Home (subject only to availability) • Unlimited hot water and heating (most with full central heating - ask for details)

Optional Extras • WiFi in your Holiday Home (free WiFi is available in The Seahorse, Jolly Roger and Hubbox at The Driftwood). Please see website for details.

Short Break Tariff

During Whitsun week and from 22 July – 2 September Holiday Home bookings must be for multiples of one week, Saturday to Saturday, at all other times short breaks are welcomed.

Online, you can book a weekend break Friday - Monday, or a midweek break Monday – Friday. If you are looking for a longer or a shorter break, or one starting on any other day of the week, then please contact our reservations team on 01726 843 485.

All our short breaks are subject to a minimum of 2 nights (but 3 at Easter). The short break tariff is inclusive of booking fees, a cancellation scheme is available as an optional extra.

2017 Holiday Home Offers

BARGAIN FORTNIGHTS

Book any fortnight starting and ending in the following period and get the cheaper week at HALF PRICE. Dates are 24 March – 22 July and 2 September – 29 October 2017.

SPECIAL HOLIDAYS FOR TWO*

For bookings of one week or more for two people only we offer a 10% discount in our 2-bed holiday homes from 24 Mar - 22 July (excluding Whitsun week) and 2 Sep to 29 Oct 2017.

SENIOR CITIZENS*

For parties of senior citizens only we offer a 5% discount all year round.

* Note: only one of the asterisked offers can apply to any booking.

(Offers exclude Platinum, Diamond and Flagship homes) Offers only available by calling us on 01726 843 485 - not available online. Discounts apply to base price only and do not include extras. Terms & conditions apply.

RE-BOOK FOR 2018

Re-book your holiday home for 2018 while you are here and we will hold the price at the 2017 Tariff as shown on Page 19.

Note: Subject to change in caravan types and public holiday dates. In the event the caravan type is changed, customers will be advised and given the option to amend their booking - subject to availability. Please book at reception Sunday - Friday.

How to Book

Please see page 20 for more details.

2017 Holiday Home Weekly Tariff

Open 24 March – 29 October

		Bronze	Bronze +	Silver	Silver +	Gold	Gold +	Platinum	Diamond	Flagship
	2 bedrooms (sleeps 4 - 6)	F74, F75, F78		A27, A28, A29, A30, A31, A32, A33, A34, A35, E30, E31, E34, E42, E48	E14, E36, E37, E38, E39, E40, E41, E43, E44, E45, E46, E47	A14, E21, E22, E23, W14, W15, W16, W17	D33, E15, E16, E17	W9•		
	3 bedrooms (sleeps 6 - 8)	F77, F79	F76, F83, F84, W1, W20, W21, W22, W23, W24, W25, W30	W18, W19, W31, W32, W33, W34, W7	W10, W11, W12, W13, W27, W28, W29	D27, E50, E53, W2	A17, A18, A26, D28, D30, D31, D32, D34, E18, E19, E20, E24, E25, E49, E51, E52, W3, W4, W5, W6, W8, W26, W35, W36, W37	D8, D10, E26, E27, E28, A15•, A16•, A19, A20•, A21•, A22, A23, A24, A25	D1•, D2•, D3*, D4*, D5*, D6*, D7*, D9*, D11*, D22*, D24*, D26, D29*, D35*	The Lookout , unique position with stunning views, 3 beds, sleeps 8 The Retreat , superb comfort, 4 beds, 2 shower, WC, private garden, sleeps 8
		• = Super wide		* = New for 2017						
Fri 24 Mar	Sat 1 Apr	266	301	322	343	385	406	434	504	595
Sat 1 Apr	Sat 8 Apr	371	392	413	434	483	518	574	630	742
Sat 8 Apr	Mon 17 Apr	385	413	441	455	504	546	609	665	777
★ Mon 17 Apr	Sat 29 Apr	266	301	322	343	385	406	434	504	595
★ Sat 29 Apr	Sat 6 May	350	378	399	427	504	553	602	665	770
★ Sat 6 May	Sat 27 May	315	350	371	385	448	476	525	581	686
★ Sat 27 May	Sat 3 Jun	525	581	623	644	728	777	861	945	1,134
Sat 3 Jun	Sat 10 Jun	427	469	511	539	644	672	700	840	1,008
Sat 10 Jun	Sat 24 Jun	455	511	546	574	686	742	770	910	1,078
Sat 24 Jun	Sat 1 Jul	483	532	574	602	693	756	833	924	1,099
Sat 1 Jul	Sat 8 Jul	581	609	630	679	763	833	931	1,029	1,309
Sat 8 Jul	Sat 15 Jul	595	658	721	770	875	945	1,043	1,141	1,393
Sat 15 Jul	Sat 22 Jul	714	770	819	896	966	1,029	1,155	1,260	1,547
Sat 22 Jul	Sat 26 Aug	840	910	973	1,029	1,127	1,204	1,316	1,442	1,673
Sat 26 Aug	Sat 2 Sep	511	574	609	637	735	777	882	987	1,162
Sat 2 Sep	Sat 9 Sep	413	455	483	497	574	623	714	784	987
Sat 9 Sep	Sat 16 Sep	322	350	371	385	455	483	532	581	693
Sat 16 Sep	Sat 21 Oct	266	301	322	343	385	406	434	504	595
Sat 21 Oct	Sun 29 Oct	399	434	469	476	553	602	686	756	952

Prices shown above are based on a seven night stay, where dates are split between bands, prices will be calculated accordingly.

2017 Holiday Home Short Break Tariff

2017 Dates		Bronze		Bronze +		Silver		Silver +		Gold		Gold +	
		F, S, S per night price	M, T, W, T per night price	F, S, S per night price	M, T, W, T per night price	F, S, S per night price	M, T, W, T per night price	F, S, S per night price	M, T, W, T per night price	F, S, S per night price	M, T, W, T per night price	F, S, S per night price	M, T, W, T per night price
Fri 24 Mar	Fri 31 Mar	51	38	57	43	61	46	65	49	73	55	77	58
Fri 31 Mar	Fri 7 Apr	71	53	75	56	79	59	83	62	92	69	99	74
Fri 7 Apr	Mon 17 Apr	73	55	79	59	84	63	87	65	96	72	104	78
★ Mon 17 Apr	Fri 28 Apr	51	38	57	43	61	46	65	49	73	55	77	58
★ Fri 28 Apr	Fri 5 May	67	50	72	54	76	57	81	61	96	72	105	79
★ Fri 5 May	Fri 26 May	60	45	67	50	71	53	73	55	85	64	91	68
Fri 26 May	Fri 2 Jun	n/a	n/a										
Fri 2 Jun	Fri 9 Jun	81	61	89	67	97	73	103	77	123	92	128	96
Fri 9 Jun	Fri 23 Jun	87	65	97	73	104	78	109	82	131	98	141	106
Fri 23 Jun	Fri 31 Jun	92	69	101	76	109	82	115	86	132	99	144	108
Fri 31 Jun	Fri 7 Jul	111	83	116	87	120	90	129	97	145	109	159	119
Fri 7 Jul	Fri 14 Jul	113	85	125	94	137	103	147	110	167	125	180	135
Fri 14 Jul	Fri 21 Jul	136	102	147	110	156	117	171	128	184	138	196	147
Fri 21 Jul	Fri 25 Aug	n/a	n/a										
Fri 25 Aug	Fri 1 Sep	n/a	n/a										
Fri 1 Sep	Fri 8 Sep	79	59	87	65	92	69	95	71	109	82	119	89
Fri 8 Sep	Fri 15 Sep	61	46	67	50	71	53	73	55	87	65	92	69
Fri 15 Sep	Fri 20 Oct	51	38	57	43	61	46	65	49	73	55	77	58
Fri 20 Oct	Sun 29 Oct	76	57	83	62	89	67	91	68	105	79	115	86

13 - 14 May Riviera Mini Run ★ 28 - 30 April Bank Holiday Bash (inc. Scubafest) High season entertainment schedule

Bandings explained... Every year we closely examine each of our holiday homes, considering points such as make and model, closeness to the beach, sea views, fixtures and fittings and age of the holiday home. We then sit down to carefully consider which banding the holiday home should be in for the following year. If you would like to know more about any of our holiday homes, please call us on 01726 843 485 and we'll be happy to help.

Pentewan Sands Holiday Park Terms and Conditions 2017

Booking your holiday

1. To make a booking go on line at www.pentewan.co.uk, or call us on 01726 843485. We accept payment via credit card, debit card and cheques. The booking is confirmed once we have checked the details and sent a confirmation.
2. Balances must be paid in full 42 days prior to the commencement of your holiday. We reserve the right to re-let your pitch or accommodation if your balance is not paid in full 42 days prior to the start of your holiday. Should you fail to pay within 5 days of the due date your booking will automatically be cancelled.
3. Bookings during 22 July - 2 September (or 26 August on Touring Pitches) are normally for a full week and no refunds will be made for late arrivals or early departures.
4. Deposits are not refundable except in accordance with the terms of the cancellation scheme.
5. Provisional telephone bookings will be held for 48 hours only. If no deposit or payment is received within that time the booking will lapse.
6. The company reserves the right to make a surcharge after accepting a booking, if increased costs make this necessary. The customer will be notified of any such surcharge at least 21 days prior to the commencement of the holiday (other than VAT changes which may apply without notice).
7. All bookings for touring pitches & holiday homes for 1 week or more are subject to a £8.75 booking fee, plus a cancellation scheme of £14.25 for holiday homes and £7.00 for touring pitches.

Amending your holiday

We recognise that often circumstances mean a customer may be required to change the dates and requirements for their holiday. Extras and additions accepted.

1. We will make one amendment free of charge
2. We then reserve the right to make a charge of £20 per amendment thereafter.

Cancelling a holiday

1. A booking is a contract. Therefore, we regret that no refunds will be given for deposits or balance in the event of cancellation, unless the following conditions are satisfied.
2. The company provides a compulsory Cancellation Scheme (for charges see Tariff sheet) where it is necessary for a customer to cancel their holiday. See below for items covered by the Cancellation scheme

Covered under Cancellation Scheme

Illness, death, injury or maternity complications of any member of your party (detailed by you at the time of booking) or You or your spouse are made redundant (qualifying for payment under the Redundancy Payments legislation), jury service or military duty by you or your spouse, or Death or serious injury or illness of a close relative (parent, grandparent, child, grandchild, brother, sister or spouse of any of the above) or the death of a business partner or a member of the party.

3. The cancellation scheme covers the holiday from the time of acceptance of the booking until the start date of the holiday - 15.00 hours for holiday homes and 12noon for touring pitches.
4. If you cancel your holiday during this period and the circumstances are for a qualifying reason (as indicated above): (a) For bookings cancelled 42 or more days prior to your holiday start date then we will refund all your money less the cancellation premium (b) For bookings cancelled less than 42 days or more prior to your holiday start date then we will refund all of your money less cancellation premium and a £40 administration charge.

If you cancel without a qualifying reason. (c) For bookings cancelled more than 42 days prior to your holiday start date, you will forfeit your deposit. However, we will refund all your other money paid less the cancellation premium. (d) For bookings cancelled less than 42 days prior to your holiday start date you will forfeit your deposit. You will also forfeit all other monies paid and are liable for any outstanding

balances on your holiday.

5. Provided that these circumstances arose AFTER the date you made the booking and you can supply supporting evidence of the circumstances and the date they occurred. Documentary evidence must be received no later than 42 days after notification of cancellation via letter, fax or email. Failure will result in loss of all monies.
6. How to cancel - if you wish to cancel your holiday you must notify us in writing. The date of cancellation is the date we receive your letter and to ensure delivery we recommend all cancellations are sent by recorded delivery.

Storage of caravans

1. Storage of caravans can be provided on an annual basis, space permitting, and at the caravan owner's own risk. Tariff applicable from October 1, 2016. Tow on/off £8.25 incl. VAT each way. Forty eight hours' notice must be given when a caravan is required to be moved out of storage.

On site

1. On site facilities

Whilst we endeavour to provide all the facilities as advertised in our brochure, we regret that we are unable to accept liability for the temporary withdrawal of any facility due to Health & Safety reasons, mechanical breakdown or any circumstances beyond our control. Certain facilities may be restricted or unavailable outside peak periods. This particularly applies to bar and restaurant hours, shop opening times, children's and evening entertainment, the Fish & Chip bar (Pentewan Plaiice), arcade and boat launching service. Outside peak season (mid-July - end August) The Seahorse's Upper deck may on occasions be closed for private functions.

2. Vehicles

The speed limit throughout the site is 10 m.p.h. BEWARE OF CHILDREN. Vehicles may not be driven on the beach at any time, nor may they be driven across the site between the hours of midnight and 6am. On arrival each vehicle will be issued with a non-transferable electronic car pass. This will allow the vehicle to pass freely through the entry/exit barriers until the paid up day of departure when passes must be returned to reception. Motorised scooters may not be used on site unless road legal and covered by a valid certificate of insurance. Electric cars must not be charged on pitches.

3. Boats / Personal Watercraft (PWC)

Boats / Personal Watercraft (PWC) must be kept on the owner's pitch. Any boat/PWC with a motor, no matter what size, must have third party insurance. Owners will be expected to give evidence of this along with their pitch confirmation. This applies to all boats on site excluding children's toys. All boats/PWC will be issued with a pass on arrival. This pass must be displayed on the craft and any boat not displaying a valid pass will be subject to a surcharge of 50% in addition to the normal fee. Motorised crafts may only enter or leave the water by way of the red buoyed channel. No Boats / Personal Watercraft (PWC) may enter the area between the beach and the row of red buoys. This is a swimming only area. A launching service is provided for Boats / Personal Watercraft (PWC) between 13 May to the end of September. This is provided by the Beach Sports Centre. A charge is made for this service. Areas are set aside at each end of the beach for picking up and setting down water-skiers. For 2017, 2, 3 or 4 seater Personal Watercrafts will be allowed but for everyone's safety, PWC must be registered at time of booking and insurance documents shown on arrival. Two stroke stand-up jet skis are not permitted on any part of the site, beach or harbour area.

4. Touring Pitches

Pitches are clearly marked by painted boundary stones. Please pitch between the markers in the direction of the arrow, NOT with the jockey wheel on the marker. A total of no more than 6 persons may be accommodated on a touring pitch. No more than one back packer's tent, in

addition to the caravan/motorhome/tent. Grey water must only be emptied in the disposal points provided. There are chemical disposal points at each of the toilet blocks. No pitching is allowed between 10pm and 9am. Pitches must be vacated by 10.30am on the day of departure. Those staying on Beach Front or Premium Plus pitches are kindly requested to use a breathable groundsheet.

5. Self-catering accommodation

No pets of any sort are allowed in the holiday homes except guide/assistance dogs. Holiday homes are available for occupation from 3pm on the day of the start of the holiday. Holiday homes must be vacated by 10am on day of departure. Tents may not be pitched beside self-catering units. If tents are required to accommodate extra members of the party, a tent pitch must be booked.

6. Dogs and other pets

No dogs are allowed anywhere on Pentewan Sands except guide/assistance dogs, which must have a lead or harness at all times. Certification must be shown.

7. Fireworks and Chinese Lanterns

Fireworks, pyrotechnics and Chinese lanterns are prohibited on the park.

8. Refunds/amendments

Refunds will not be given for late arrivals/early departures or evictions. Any amendments to bookings will only be refunded if we are notified no later than 24 hours before your arrival date.

9. Children and teenagers

Parents are responsible for the safety, welfare and conduct of their children, anywhere on company property. Children under 12 years of age may not use the swimming pool unless accompanied by a responsible adult. We operate a Challenge 21 policy and only sell alcohol to adults over 18. We reserve the right to request a valid form of nationally approved identification if in doubt. For the benefit of our guests we reserve the right to confiscate any alcohol being consumed off pitches and outside holiday home areas by anyone including underage drinkers.

10. Declaration of extras

It is the responsibility of customers to declare at the time of arrival any extra members of the party, extra cars, boats, tents etc not previously included on their booking form. This applies also to extra members joining the party during the period of the booking. Failure to disclose and/or any to make prompt payment of additional fees may result in the party being evicted without refund and future bookings by a member of that party may not be accepted. All undeclared extras will be subject to an additional premium charge of 50%.

11. Restrictions

The site is designed for family holidays and couples. We do not accept young all-male or all-female groups. Parties of evenly mixed couples are accepted to a maximum of three couples (aged 25+).

The company reserves the right to evict, without refund, any person or party who causes a nuisance or disturbance on company property, or whose behaviour gives cause for justifiable complaint.

The company reserves the right to refuse to accept a booking for any individual or party without out explanation or reason. We expect all residents to show courtesy to other guests, by keeping noise and disturbance to an absolute minimum after 11.30pm. All guests must return to their pitches by 1am at the latest.

12. Wifi Every effort is made to provide a full WIFI service across the site, however, there may be areas on the park that may have limited or no service. We cannot be responsible for the temporary withdrawal of the service due to adverse weather conditions or breakdown.

13. Firepits

Please note, firepits and / or open fires are prohibited on the park.

Whilst every effort has been made to ensure the prices, specifications and facilities in the brochure or on the web site are correct, the company reserves the right to change them without notice.

Holiday Home Information

How to Book Your Holiday Home

To give you complete control of your holiday, our booking system allows you, at no extra charge, to choose the holiday home or touring pitch you prefer (subject only to availability).

Visit www.pentewan.co.uk to book online or ring our Reservations Team direct - be sure to have your site map handy so that you can pick the accommodation that suits you best.

LOCATION AND TYPE

The tariff tables on the previous page, used in conjunction with the site map on pages 22 and 23, show the location of the different types of holiday homes on the park.

Two bedroom holiday homes all have one double and one twin bedroom and a minimum of one wc/shower room. Three bedroom homes all have one double and two twin rooms, plus wc/shower room. Some models also have an additional WC. All homes also have a pull-out bed settee acting as a good-sized double bed in the living room, and digital TV and DVD Player as standard.

LINEN

Pillows, pillowcases, duvets, duvet covers and one sheet per bed are included. Fresh linen is supplied weekly. Cot bedding is not supplied for infants. Towels, bath mats and tea towels are not supplied.

DAMAGE DEPOSIT

For customers paying by credit or debit card, no deposit is required. However, the Company reserves the right to charge the customer within 72 hours

of departure for any damaged or missing items and to debit the card accordingly. If deemed necessary, a minimum £40 cleaning charge (£150 for damage caused by smoking) may also be levied. Customers paying by cash or cheque will be required to provide authorisation by a credit or debit card against the above prior to occupancy of your holiday home. Failure to pay will result in legal action. Waterproof mattress protectors are available on request.

PETS

With the exception of registered guide/assistance dogs, we regret that no pets of any sort are allowed in self-catering accommodation.

TENTS

Tents may not be pitched adjacent to holiday homes. If tents are required, a separate booking must be made for a regular tent pitch.

HOLIDAY HOME EXTRAS

- Cancellation scheme (compulsory): £14.25 per week (see notes on back page)
- Booking fee: £8.75
- VAT: Tariffs shown include VAT at prevailing rates.
- Electricity/gas: included
- Linen: included
- Extra persons: Tariff rates are shown based on occupation by four persons in two bedroom homes, six persons in three bedroom homes and eight persons in The Retreat. Additional persons will be charged at £35 per person per week or part thereof.
- Travel cots and high chairs: May be hired at £3.20 per night - but not cot bedding. Please advise us of your requirements when booking.

CARS

Car parking is generally provided directly adjacent to each holiday home. The Tariff allows for one vehicle free of charge in all 2 and 3 bed holiday homes. All extra cars are charged at £3.30 per night.

BOATS / PWC

Boats / PWC will be charged at £3.30 per night. We regularly check pitches and passes and undeclared cars, persons or boats/PWC will be subject to an additional penalty charge of 50%.

RAMPS (AND WHEELCHAIRS -

£3.20 per night) A limited number can be provided on request, but must be booked in advance. Please check the suitability of the ramps with our staff at time of booking.

CREDIT CARD PAYMENTS

Please note that for card payments your debit/credit card will be debited for the balance of your holiday 42 days prior to your arrival.

SHORT BREAK TARIFF

During Whitsun week and from 22 July - 2 September bookings must be for multiples of one week from Saturday to Saturday. At all other times short breaks are welcomed. The short break tariff is inclusive of booking fees. Cancellation Scheme available as an optional extra.

ARRIVAL AND DEPARTURE

Guests are welcome to check-in from 3pm on the day of arrival. During peak dates, we regret that we are unable to offer early check-ins as it can cause delays in the overall cleaning process. Holiday homes must be vacated by 10am on day of departure.



Holiday Homes		Pitches
Bronze 2 Bed	Bronze 3 Bed	Non-Electric
Bronze Plus 2 Bed	Bronze Plus 3 Bed	Electric
Silver 2 Bed	Silver 3 Bed	Premium
Silver Plus 2 Bed	Silver Plus 3 Bed	Premium Plus*
Gold 2 Bed	Gold 3 Bed	Beach Front*
Gold Plus 2 Bed	Gold Plus 3 Bed	
Platinum 2 Bed	Platinum 3 Bed	
Diamond 2 Bed	Diamond 3 Bed	
Flagship 3 Bed	Flagship 4 Bed	
Outside Decking	Recycling Points	
Covered Decking	Information Points	
	Bikers and Walkers Pitch (non reservable)	

Please note:
 W field pitches are bookable Wed - Wed only during peak season.
 *Premium Plus and Beach Front pitches available Sat 13 May - Sat 23 Sept

For reference only, not to scale.



PENTEWAN
Sands
 HOLIDAY PARK
 ★★★★★

"The best holiday we have ever had!"

Mrs Blatchford, Wiltshire

Online booking at www.pentewan.co.uk
 or call **01726 843 485**

Pentewan Sands Holiday Park,
 Pentewan, Cornwall PL26 6BT

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